



EFFECTIVE July 17, 2017 J.F. Drake State Community & Technical College updated the student handbook to reflect the GI Bill Feedback System with hyperlink.

Veteran Students - GI Bill Feedback System

January 2014 marked the beginning of a new opportunity in Veteran consumer protection. VA, in partnership with DoD, ED, FTC, DOJ, and CFPB, launched the GI Bill Feedback System. This system allows VA, with state and federal agencies, to work with educational institutions to address issues on behalf of Veterans, Service Members, and dependents utilizing VA educational benefits. The GI Bill Feedback System allows recipients of VA educational benefits to submit complaints against educational institutions or employers they believe have acted erroneously, deceptively, with misleading recruiting practices, or in some other way have failed to follow the Principles of Excellence. Note: The VA does not investigate all complaints, but it serves primarily as the facilitator between the student and school for complaint resolution. This feedback portal can be accessed at <http://www.benefits.va.gov/gibill/feedback.asp>

